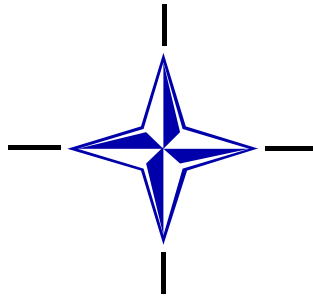


**NORTH ATLANTIC TREATY ORGANIZATION  
(NATO)**



**MILITARY AGENCY FOR STANDARDIZATION  
(MAS)**

**STANDARDIZATION AGREEMENT  
(STANAG)**

**SUBJECT:** MUTUAL ACCEPTANCE OF GOVERNMENT QUALITY ASSURANCE AND USAGE  
OF THE ALLIED QUALITY ASSURANCE PUBLICATIONS

Promulgated on 30 September 1997

(Signed) A. GRØNHEIM  
Major-General, NOAF  
Chairman, MAS

RECORD OF AMENDMENTS

No.	Reference/date of amendment	Date entered	Signature
1	..... February 1998	04.02.98	

EXPLANATORY NOTES

AGREEMENT

1. This NATO Standardization Agreement (STANAG) is promulgated by the Chairman MAS under the authority vested in him by the NATO Military Committee.
2. No departure may be made from the agreement without consultation with the tasking authority. Nations may propose changes at any time to the tasking authority where they will be processed in the same manner as the original agreement.
3. Ratifying nations have agreed that national orders, manuals and instructions implementing this STANAG will include a reference to the STANAG number for purposes of identification.

DEFINITIONS

4. Ratification is "In NATO Standardisation, the fulfilment by which a member nation formally accepts, with or without reservation, the content of a Standardization Agreement" (AAP-6).
5. Implementation is "In NATO Standardisation, the fulfilment by a member nation of its obligations as specified in a Standardization Agreement" (AAP-6).
6. Reservation is "In NATO Standardization, the stated qualification by a member nation that describes the part of a Standardization Agreement that it will not implement or will implement only with limitations" (AAP-6).

RATIFICATION, IMPLEMENTATION AND RESERVATIONS

7. Page iii gives the details of ratification and implementation of this agreement. If no details are shown it signifies that the nation has not yet notified the tasking authority of its intentions. Page iv (and subsequent) gives details of reservations and proprietary rights that have been stated.

NATO STANDARDIZATION AGREEMENT  
(STANAG)

MUTUAL ACCEPTANCE OF GOVERNMENT QUALITY ASSURANCE AND  
USAGE OF THE ALLIED QUALITY ASSURANCE PUBLICATIONS

Annex A: Appropriate National Authorities and Focal Points for Delegation of Government Quality Assurance

Related Documents:

AQAP-170, NATO Guide for the Delegation of Government Quality Assurance.

AQAP-100, General Guidance on NATO Quality Assurance.

ISO 8402, Quality management and quality assurance - Vocabulary

AIM

1. The aim of this agreement is:
  - a. to set forth the process, procedures, terms and conditions under which Mutual Government Quality Assurance of defence products is to be performed by the appropriate National Authority of one NATO member nation, at the request of another NATO member nation or NATO Organization; and
  - b. to standardize the development, updating and application of AQAPs on the basis of the concept of quality assurance in the procurement of defence products.

AGREEMENT

2. Participating nations agree that:
  - a. the appropriate National Authority in a supplying country will provide in its country, upon request by the appropriate National Authority in a purchasing country or NATO organization, a Government Quality Assurance (GQA) service to orders in all areas of defence products, limited by the reservations listed on page iv and subject to the conditions contained in this STANAG and its related documents;
  - b. nothing contained in this STANAG shall be construed as a limitation to bilateral or multilateral agreements between NATO countries or between NATO countries and NATO organizations, which further and extend the reciprocal utilization of the services of the National Authorities beyond the minima specified in this STANAG;
  - c. appropriate contractual NATO quality requirements (AQAPs) will be incorporated into contracts where GQA is requested under the terms of this STANAG and its related documents;

- d. appropriate Guidance Type AQAPs will be used when evaluating a contractor's compliance with the requirements of the Contractual Type AQAPs; and
- e. this STANAG is considered as the basis for the issue and revision of AQAPs by the NATO Group of National Directors for Quality Assurance, subject to the unanimous approval of its members.

### APPLICATION

- 3. It is agreed that:
  - a. requests for GQA in the supplying country will be restricted to those cases where quality cannot be satisfactorily verified after receipt and GQA at source is considered essential to reduce or eliminate risk areas that have been identified for the product or the contractor; and
  - b. requests for GQA shall be forwarded in sufficient time, by the appropriate National Authority in the purchasing country or NATO organization (hereinafter called the Delegator) to the appropriate National Authority in the supplying country (hereinafter called the Delegatee), a list of which is attached as Annex A.

### DEFINITIONS

- 4. The following terms and definitions are used for the purpose of this agreement:
  - a. Government Quality Assurance is the process by which the appropriate National Authorities establish confidence that the contractual requirements relating to quality are met.
  - b. Order is the contract placed by the organization or Government or, the sub-contract arising therefrom placed by a company on a supplier.
  - c. Types of AQAPs

Currently there are two distinct types of AQAP documents as follows:

- (1) Contractual Type - These documents are in a "Technical Specification" format intended for contractual use; and
- (2) Guidance Type - These documents provide general evaluation guidance in the application of Contractual Type AQAPs or standardized procedural guidance to GQA personnel in developing a GQA plan. They are not intended for contractual use.

PROCEDURES FOR REQUESTING GOVERNMENT QUALITY ASSURANCE AND THE SELECTION OF AN APPROPRIATE AQAP

5. The procedures for requesting GQA and selecting an appropriate AQAP are as follows:
  - a. GQA shall be requested in a timely manner, in accordance with the recommendations of the Guide, AQAP-170;
  - b. this request shall contain all necessary information and as a minimum, the references of the delegating National Authority to whom questions regarding the technical requirements shall be addressed, the contract references, the requirements relative to GQA and defining, in particular, the applicable AQAP and the nature of the risks justifying the requirements;
  - c. the Delegator shall ensure that the Delegatee receives a copy of the contract and the references for the supporting documents; and
  - d. the selection of AQAPs shall be in accordance with AQAP-100.

PROCEDURE FOR IMPLEMENTATION OF GOVERNMENT QUALITY ASSURANCE

6. GQA shall be implemented according to agreements between the Delegator and the Delegatee based on the guidance in AQAP-170. GQA shall address the following topics, unless otherwise agreed:
  - a. NOTIFICATION OF UNSATISFACTORY CONDITIONS - If the Delegatee finds that, at any time during the course of the order, GQA cannot proceed because of deficiencies in the contractor's quality system or product and such deficiencies are of major importance or will be a cause of excessive delay, the Delegatee will immediately advise the Delegator;
  - b. CERTIFICATE OF CONFORMITY (C of C) - C of C shall be used and notified by the Delegatee to the Delegator for each batch, lot or shipment unless otherwise indicated by the Delegator;
  - c. RELEASE FOR DELIVERY - Release for delivery of product subjected to GQA shall be in accordance with the agreement between the Delegator and the Delegatee;
  - d. DEVIATION PERMIT AND WAIVER REQUESTS - Contractors' requests for deviation permits and waivers which affect safety, reliability, maintainability, interchangeability, service/storage life, performance/function, or cost shall be forwarded to the Delegator for decision or follow-up, via the Delegatee; and
  - e. DELEGATOR'S PARTICIPATION - The Delegator shall have the right to visit the supplier concerned during the course of the performance of the contract/sub-contract. Any such visits shall be arranged through the Delegatee who shall have the right to accompany the Delegator.

CHARGES

7. Unless otherwise agreed, GQA shall be performed without charge to the Delegator. The expenses for product expended in GQA will be borne by the contracting parties. In the event of unusually heavy costs being incurred appropriate charges may be negotiated.

LIABILITY

8. The fact that the Delegatee has signed a Certificate of Conformity will not relieve the contractor from the responsibility for furnishing supplies that meet all specifications of the contract. In the event that defects are discovered on or subsequent to delivery of product, no liability shall be attached to the Delegatee. The Delegatee shall, however, assist the Delegator in the investigation of such defects. The Delegator will provide the Delegatee with a full description of the defects with supporting evidence, and if possible, samples of the defective parts.

IMPLEMENTATION OF THE AGREEMENT

9. This STANAG is implemented when orders have been issued to the personnel of the appropriate National Authority to comply with the provisions of this document.



Annex A to/Annexe A au  
STANAG 4107  
(Edition 6)

<u>FRANCE</u>	<u>ARMY/TERRE</u> <u>AIR FORCE</u> <u>NAVY/MER</u>	M. le Chef du Service de la Qualité DPM/SQ - Tour DGA 4 bis, rue de la Porte d'Issy F - 00460 Armées	Tel: 33.1.4552.7804 Fax: 33.1.4552.7828
<u>GERMANY</u> <u>REPUBLIQUE</u> <u>FEDERALE</u> <u>D'ALLEMAGNE</u>	<u>ARMY/TERRE</u> <u>AIR FORCE</u> <u>NAVY/MER</u>	Bundesamt für Wehrtechnik und Beschaffung T3/1 Postfach 30.01.65 D-56057 Koblenz	Tel: 49.261.400.1652 Fax: 49.261.400.1613 Email: bwbt31@bwb.org
<u>GREECE</u> <u>GRECE</u>		Ministry of National Defence General Secretariat for Financial Planning & Defence Investments General Directorate of Defence Investments Contract Monitoring & Quality Control Division Quality Supervision & Certification Section Fakinos Base Camp GR- Papagos-Athens	Tel: 30.1.7790135 Fax: 30.1.7753492 Email: efiana@otenet.gr
<u>HUNGARY</u> <u>HONGRIE</u>	<u>ARMY/TERRE</u> <u>AIR FORCE</u>	Hungarian NQAA Republic of Hungary Ministry of Defence Technology Agency Szilágyi Erzsébet fasor 20. HU - 1125 Budapest	Tel: 36.1.394.5257 36.1.394.5206 Fax: 36.1.200.0833 Email: laszlo.mikula@hmhti.hu
<u>ITALY</u> <u>ITALIE</u>	<u>ARMY/TERRE</u>	<u>TERRARM</u> Ministero della Difesa Direzione Generale degli Armamenti Terrestri Via Marsala, 104 IT - 00185 ROMA	Tel: 39.06.4746573 Fax: 39.06.4466269
	<u>NAVY/MER</u>	<u>NAVARM</u> Ministero della Difesa Direzione Generale degli Armamenti Navali Piazza della Marina, 4 IT - 00185 ROMA	Tel: 39.06.36804551 Fax: 39.06.36805926
	<u>AIR FORCE</u>	<u>ARMAEREO</u> Ministero della Difesa Direzione Generale degli Armamenti Aeronautici Ufficio Generale Coordinamento Tecnico 3° Ufficio Viale dell'Università, 4 IT - 00185 ROMA	Tel: 39.06.49865488 Fax: 39.06.49865145



Annex A to/Annexe A au  
STANAG 4107  
(Edition 6)

INTERSERVICE  
Ground  
telecommunication  
equipment/board  
equipment excluded/  
Matériel de télésol,  
équipements de  
bord exclus

TELEDIFE  
Ministero della Difesa  
Direzione Generale delle Telecomunicazioni  
dell'Informatica e delle Tecnologie Avanzate  
Viale dell'Università, 4  
IT - 00185 ROMA

Tel: 39.06.49864033  
Fax: 39.06.49864243

INTERSERVICE  
Food, clothing  
equipments/Vivres,  
vêtements,  
équipements

COMMISERVIZI  
Ministero della Difesa  
Direzione Generale del Commissariato  
e dei Servizi Generali  
Piazza della Marina, 4  
IT - 00196 ROMA

Tel: 39.06.36804039  
Fax: 39.06.36804039

INTERSERVICE  
Infrastructure  
equipment and  
installations/  
Equipement d'infra-  
structure et installations

GENIODIFE  
Ministero della Difesa  
Direzione Generale dei Lavori e del Demanio  
Piazza della Marina, 4  
IT - 00196 ROMA

Tel: 39.06.36805982  
Fax: 39.06.36806323

Pilot address  
Adresse Pilote

SEGREDIFESA  
Ministero della Difesa  
Segretariato Generale della Difesa e  
Direzione Nazionale degli Armamenti  
Via XX Settembre, 123  
IT - 00187 ROMA

Tel: 39.06.47356690  
Fax: 39.06.6796431

LUXEMBOURG

Commandement de l'Armée luxembourgeoise  
5, rue Auguste Lumière  
L - 1018 Luxembourg

NETHERLANDS ARMY/TERRE  
PAYS-BAS AIR FORCE  
NAVY/MER

Ministry of Defence  
Director of Materiel RNLAf  
Quality and Airworthiness Branch (MXQ)  
P.O. Box 20703  
NL - 2500 ES The Hague

Tel: 31.70.339.7164  
Fax: 31.70.339.7169

NORWAY  
NORVEGE

Norwegian Defence Logistics Organisation  
Materiel Investments  
Quality Assurance Branch (NDLO/QA)  
Postbox 63  
NO – 1306 Baerum Postterminal

Tel: 47.23.09.82.90  
Fax: 47.23.09.74.58  
Email:  
kvalsik.flo@fo.mil.no

Annex A to/Annexe A au  
STANAG 4107  
(Edition 6)

<u>POLAND</u> <u>POLOGNE</u>	<u>Pilot address</u> <u>Adresse pilote</u>	Military Centre for Standardisation, Quality Assurance and Codification Al. Niepodleglosci 218 PL - 00-911 Warsaw	Tel: 48-22 6876 937 Fax: 48-22 6876 419 Email: bwsnmon@wp.mil.pl
<u>PORTUGAL</u>	<u>ARMY/TERRE</u>	Inspecção de Material e Fabricos Direcção dos Serviços de Material Avenida Infante Santo, 49 3/A PO - 1350 Lisboa	Tel: 351-1-60.84.00 Fax: 351-1-395.21.50
	<u>NAVY/MER</u>	Direcção de Navios Base Naval Alfeite PO - 2800 Almada	Tel: 351-1-274.73.65 Fax: 351-1-274.74.78
		Direcção de Infra-Estruturas Marinha Praça do Comércio PO - 1188 Lisboa	Tel: 351-1-347.54.35 Fax: 351-1-347.74.23
	<u>AIR FORCE</u>	Comando Logístico e Administrativo Direcção de Electrotecnia Avenida Leite de Vasconcelos PO - 2720 Alfragide	Tel: 351-1-471.57.07 Fax: 351-1-471.52.82
		Comando Logístico e Administrativo Direcção de Mecânica e Aeronáutica Avenida Leite de Vasconcelos PO - 2720 Alfragide	Tel: 351-1-471.44.67 Fax: 351-1-471.63.61
<u>SPAIN</u> <u>ESPAGNE</u>		Ministerio de Defensa DGAM/SDGININSERT Area de Inspecciones Industriales (All) C/Raimundo Fernandez Villaverde 50 SP - 28003 - Madrid	Tel: 34.91.270.47.89 Fax: 34.91.270.47.47
<u>TURKEY</u> <u>TURQUIE</u>		Milli Savunma Bakanligi Savunma Sanayii Mustesarligi (Undersecretariat for Defence Industries) 06100 Kirazlidere/Ankara – Turkey	Tel: 90 312 411 9175 Fax: 90 312 417 9571 Email: ksgs@ssm.gov.tr bcanbek@ssm.gov.tr
		Milli Savunma Bakanligi DisTedarik Dairesi Baskanligi (MND Procurement Department) Bakanliklar/Ankara - Turkey	Tel: 90.312.402 3223 Fax: 90.312.417 7342

Forward Requests for Government Quality Assurance to:

Milli Savunma Bakanligi  
Kalite Yönetim Dairesi Baskanligi  
(MND Quality Management Department)  
06650 Yücepete/Ankara – Turkey

Tel: 90 312 410 6033  
Fax: 90 312 425 6689  
Email:  
klynt@arge.msb.mil.tr

UNITED KINGDOM NQAA POLICY  
ROYAUME-UNI

Defence Quality Assurance Authority (Policy)  
Ash 3a, #3306  
DPA  
MOD Abbey Wood  
Bristol BS34 8JH

Tel: 44.1179 134076  
Fax: 44.1179 133968  
Email:  
dqaapol-d@dpa.mod.uk

RGQA REQUESTS

Forward Requests for Government Quality Assurance to:

RQGA Receipt Point  
Defence Quality Assurance Field Force  
Ash 3a, #3306  
DPA  
MOD Abbey Wood  
Bristol BS34 8JH

Tel.: 44.1179 130743  
Fax: 44.1179 133968  
Email:  
DQAFF11Asec1@dpa.mod.uk

UNITED STATES National Quality Assurance Authority (NQAA)  
ETATS-UNIS

DoD National Quality Assurance Authority  
Office of the Under Secretary of Defense  
(Acquisition, Technology and Logistics)  
Attention: OUSD(AT&L)DS/SE  
3090 Defense Pentagon Room 3D1075  
Washington, DC 20301-3090 - USA

Tel: 1.703.697.6329  
Fax: 1.703.614.9884  
Email:  
dodccp@dcma.mil

Forward Requests for Government Quality Assurance to:

Department of Defense Central Control Point (DoDCCP)  
Defense Contract Management Agency  
Attn: DCMA-FBFR  
6350 Walker Lane, Suite 300  
Alexandria, VA 22310-3226 - USA

Tel: 1.703.428.1327  
Fax: 1.703.428.1505  
Email:  
dodccp@hq.dcma.mil



**RATIFICATION AND IMPLEMENTATION DETAILS**  
**STADE DE RATIFICATION ET DE MISE EN APPLICATION**

N A T I O N	NATIONAL RATIFICATION REFERENCE DE LA RATIFICATION NATIONALE	NATIONAL IMPLEMENTING DOCUMENT NATIONAL DE MISE EN APPLICATION	IMPLEMENTATION/MISE EN APPLICATION					
			FORECAST DATE PREVUE			ACTUAL DATE REELLE		
			NAVY MER	ARMY TERRE	AIR	NAVY MER	ARMY TERRE	AIR
<b>BE</b>	GSA 97/34079 of/du 28.03.97	STANAG				01.98	01.98	07.97
<b>CA*</b>	24412-4107(DGA) of/du 5.12.96	A-QA-193-001/AG-001				12.96		
<b>DA</b>	MA204.69-S4107/MAM3-25270 of/du 17.12.96	FKOVEJL MA.600-1				01.98	01.98	01.98
<b>FR</b>	DGA-033250 SQ/RI of/du 28.08.97					03.98	03.98	03.98
<b>GE</b>	BMVg-Fü SIV2 - Az 03-51-40 of/du 04.04.97	STANAG				02.98	02.98	02.98
<b>GR</b>	Internal Document No.75 of/du 8.05.97		03.98	03.98	03.98			
<b>IT</b>								
<b>LU</b>								
<b>NL</b>	M97000785 of/du 21.02.97	Navy & Air : STANAG Army: KL Beleidrichtlijn of/du 3-3-5	01.98	01.98				09.97
<b>NO</b>	MAS-1/97/PO/LED/ML/STR 4107 of/du 6.01.97	STANAG and BAF				09.97	09.97	09.97
<b>PO</b>								
<b>SP</b>	NORMAT/09/4107/06/00 OMD 08.09.97		01.98	01.98	01.98			
<b>TU</b>	TUDEL-97/2101 of/du 17.04.97		03.98	03.98	03.98			
<b>UK</b>	341/8/4107 of/du 30.01.97	STANAG				09.97	09.97	09.97
<b>US*</b>	OUSD(A&T)IANI/AP of/du 06.01.97	DFARS Subpart 246.4	03.97	03.97	03.97			

\* See overleaf reservations(\*)/comments (+)  
Voir au verso réserves (\*)/commentaires (+)

RÉSERVES/RESERVATIONS

CANADA Le Canada tient à formuler des réserves propos du STANAG 4107 (rubrique "ACCORD", aliéna 2(c)) savoir qu'il utilisera les modèles d'assurance de la qualité de la série ISO 9000 pour définir les exigences contractuelles concernant la qualité, en incluant d'autres exigences contractuelles, si nécessaire.

- ETATS-UNIS
- a. En ce qui concerne l'alinéa 2(c), le Département de la défense des Etats-Unis se réserve le droit d'utiliser des documents autres que les publications interalliées sur l'assurance de la qualité (AQAP) pour définir les exigences contractuelles concernant la qualité dans le cadre de contrats exigeant une assurance officielle de la qualité conformément au STANAG 4107 et aux documents qui s'y rapportent.
  - b. Lorsque des agences du Département de la défense des Etats-Unis utiliseront le STANAG 4107, la première phrase du paragraphe 7 ne sera pas applicable. Les services d'assurance officielle de la qualité des Etats-Unis seront fournis à titre gracieux uniquement lorsqu'un accord écrit prévoyant un échange mutuel et gratuit de services d'assurance de la qualité aura été négocié entre les Etats-Unis et le pays de l'OTAN demandant à en bénéficier. En outre, ces services seront offerts gratuitement dans le cadre du programme d'infrastructure de l'OTAN lorsque les Etats-Unis auront signé un accord spécifique prévoyant ce cas de figure.

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CANADA Further to the STANAG 4107 under «AGREEMENT» Para 2c, our reservation is that Canada will incorporate the ISO 9000 Series of Quality Assurance Models as contractual quality requirements with supplemental contract requirements as necessary.

- UNITED STATES
- a. With regard to paragraph 2c, the United States Department of Defense reserves the right to use documents other than Allied Quality Assurance Publications (AQAPs) as contractual quality requirements in contracts where Government Quality Assurance is requested under the terms of STANAG 4107 and its related documents.
  - b. When STANAG 4107 is utilized by agencies of the United States Department of Defense, the first sentence of paragraph 7 will not apply. The US Government Quality Assurance will be performed without charge only when a written agreement, providing for mutual Quality Assurance services without charge, has been negotiated between the US and the NATO country requesting the services. In addition, the US Government Quality Assurance services will be performed without charge pursuant to the NATO infrastructure program when the US has been party to a specific applicable agreement providing for these services without charge.